



# Sevenoaks District Seniors Action Forum



## Member Survey

The Committee invite you to complete a survey about **Computers and Information Technology** so that we can gain a clearer picture of the barriers some seniors have in accessing it. All responses will be treated in the strictest confidence. Your valued response will help to inform the discussions we have with MPs, NHS providers and Councils.

1. Do you have access to a broadband, Smartphone or Ipad/Tablet in your home? **Yes / No**  
If you have answered **YES**, which devices do you have (please list all)?  
If **NO skip to Question 3)**

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2. What do you use it / them for:- Email                      Accessing Information      Shopping  
Games/Puzzles                      Ebay                      Zoom/video links  
Other.....

3. General Questions **Please insert YES or NO in the box on the right of the form.**  
**Please indicate all of the reasons which apply**

I do not have access to the internet, computers, Smartphone or Ipad because		
3.1	It is too expensive	
3.2	I do not know how to use the equipment	
3.3	I am worried that I would be scammed or defrauded	
3.4	I am unable to read the small print on the screens	
3.5	I cannot use the keyboard to type or press	
3.6	I do not think it would be of any benefit to me	
3.7	Other reasons: <i>please add your own comments</i>	
3.8	Would you like to receive help to get on line?	

If you would like to speak to someone about where to access help to go 'on line' please telephone us on 07707 757201.

**As a thank you for your participation in this research the Forum will put all the responses into a hat and send a Gift Voucher to the winning survey. To enable us to do this please write your name in BLOCK CAPITALS: .....**

Please post your completed survey to:SDSAF, 22 Lambarde Road,Sevenoaks, TN13 3HT, or phone **07707 757201** and we will fill in the form on your behalf.