

Making a
difference
every day



Shaping our Hospital Discharge Services

Virtual focus groups

Wednesday 22 September - 11:00 – 12:00

Thursday 23 September - 11:00 – 12:00

Friday 24 September - 11:00 – 12:00

Register your interest at
innovationdeliveryteam@kent.gov.uk to book your place.

We're evaluating our hospital discharge services across Kent to improve the experience for people and their families. We want to make sure the process is smooth and that you, as **patients, families, and carers**, are involved in decisions about the discharge process. Your voice matters and we would love to hear from you.

Focus groups

We'll be holding a series of focus groups for patients and families to hear your thoughts on how we can improve our discharge services to make sure they meet everyone's needs.

- Focus groups are small, informal interviews with groups of 5 to 6 people
- They're an opportunity to work together to design how discharge services could look in the future

What to expect

- We want to hear about your experiences of being discharged from services across Kent and listen to your views
- All notes taken will be anonymised, meaning individuals will not be identified in any report.

